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Practitioner's Docket No. 9203/031c3

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Box Patent Application
Assistant Commissioner for Patents
Washington, D.C. 20231

NEW APPLICATION TRANSMITTAL

Transmitted herewith for filing is the patent application of

Inventor(s): Mary T. Tackbary; Dan G. Friedrich

For (title): METHOD AND APPARATUS FOR COMMUNICATING WITH A CARD
DISTRIBUTION CENTER FOR SELECTING, ORDERING, AND SENDING
SOCIAL EXPRESSION CARDS

1. Type of Application

This transmittal is for a continuation application.

CERTIFICATION UNDER 37 C.F.R. 1.10*

(Express Mail label number is mandatory.)

(Express Mail certification is optional.)

I hereby certify that this correspondence and the documents referred to as attached therein are being deposited with the United States Postal Service on this date March 15, 2000, in an envelope as "Express Mail Post Office to Addressee," mailing Label Number EL544448357US, addressed to: Box Patent Application, Assistant Commissioner for Patents, Washington, D.C. 20231.

Cheryl Martinez

(type or print name of person mailing paper)

Cheryl Martinez

Signature of person mailing paper

WARNING: Certificate of mailing (first class) or facsimile transmission procedures of 37 C.F.R. 1.8 cannot be used to obtain a date of mailing or transmission for this correspondence.

***WARNING:** Each paper or fee filed by "Express Mail" must have the number of the "Express Mail" mailing label placed thereon prior to mailing. 37 C.F.R. 1.10(b).
"Since the filing of correspondence under § 1.10 without the Express Mail mailing label thereon is an oversight that can be avoided by the exercise of reasonable care, requests for waiver of this requirement will not be granted on petition." Notice of Oct. 24, 1996, 60 Fed. Reg. 56,439, at 56,442.

2. Benefit of Prior U.S. Applications (35 U.S.C. 119(e), 120, or 121)

The new application being transmitted claims the benefit of prior U.S. applications. Enclosed are
ADDED PAGES FOR NEW APPLICATION TRANSMITTAL WHERE BENEFIT OF PRIOR U.S.
APPLICATIONS CLAIMED.

3. Papers Enclosed

A. Required for filing date under 37 C.F.R. 1.53(b) (Regular) or 37 C.F.R. 1.153 (Design)
Application

21 Page(s) of Specification

5 Page(s) of Claims

12 Sheet(s) of Drawing(s)—Formal

B. Other Papers Enclosed

3 Page(s) of declaration and power of attorney

1 Page(s) of abstract

1 Page(s) of Copy of Power of Attorney submitted in prior application

4. Additional Papers Enclosed

Preliminary Amendment

Copy of Change of Correspondence Address submitted in prior application

5. Declaration or Oath

Enclosed

Executed by:

● inventors.

6. Language

English

7. Assignment

An assignment of the invention to Hallmark Cards, Incorporated is attached. A separate "COVER SHEET FOR ASSIGNMENT (DOCUMENT) ACCOMPANYING NEW PATENT APPLICATION" is also attached.

8. Fee Calculation (37 C.F.R. 1.16)

Regular Application

CLAIMS AS FILED					
Claims	Number Filed	Basic Fee Allowance	Number Extra	Rate	Basic Fee 37 CFR 1.16(a) \$690.00
Total Claims (37 CFR 1.16(c))	36	- 20 =	16 x	\$18.00	\$288.00
Independent Claims (37 CFR 1.16(b))	3	- 3 =	0 x	\$78.00	\$0.00
Multiple Dependent Claim(s), if any (37 CFR 1.16(d))			+	\$260.00	\$0.00

Filing Fee Calculation

\$978.00

9. Fee Payment Being Made at This Time

Enclosed

Filing Fee

\$978.00

Recording assignment
(\$40; 37 C.F.R. 1.21(h))
(See attached "COVER SHEET FOR
ASSIGNMENT ACCOMPANYING NEW
APPLICATION".)

\$40.00

Total Fees Enclosed

\$1,018.00

10. Method of Payment of Fees

Check in the amount of \$1,018.00 is attached.

11. Authorization to Charge Additional Fees

The Commissioner is hereby authorized to charge the following additional fees by this paper and during the entire pendency of this application to Account No. 04-1697.

37 C.F.R. 1.16(a), (f) or (g) (filing fees)

37 C.F.R. 1.16(b), (c) or (d) (presentation of extra claims)

37 C.F.R. 1.16(e) (surcharge for filing the basic filing fee and/or declaration on a date later than the filing date of the application)


37 C.F.R. 1.17(a)(1)-(5) (extension fees pursuant to § 1.136(a))

37 C.F.R. 1.17 (application processing fees)

12. Instructions as to Overpayment

Credit Account No. 04-1697.

Reg. No. 28,300
Tel. No.: (303) 449-9497


SIGNATURE OF PRACTITIONER

James M. Graziano
Duft, Graziano & Forest, P.C.
1790 - 30th Street, Suite 140
Boulder, CO 80301-1018

data records for said customer, each of said customer's recipient data records containing data which defines a recipient;

linking the recipient data with social expression card data, containing data which defines at least one social expression card, thereby forming linked data to facilitate the on-going management, selection, and delivery of social expression cards; and

providing a customer interface to permit said customer to access the data to permit said customer to initiate the delivery of social expression cards by said order fulfillment center to a plurality of said recipients.

94. The method for initiating fulfillment of a consumer order of claim 93 further comprising the step of:

providing said customer with data indicative of a plurality of methods by which delivery of said social expression card to a recipient can be effected.

95. The method for initiating fulfillment of a consumer order of claim 94 further comprising the steps of:

receiving data from said customer indicative of a one of said plurality of methods of delivery selected by said customer; and

providing said customer with an indication when said selected method of delivery fails to effect delivery of said social expression card to said recipient by a delivery date indicated by said customer.

96. The method for initiating fulfillment of a consumer order of claim 93 further comprising the step of:

providing said customer with data indicative of a plurality of gifts which may be included with said social expression card; and

wherein said step of providing a customer interface permits said customer to initiate the delivery of at least one of said plurality of gifts by said order fulfillment center to at least one of said plurality of said recipients.

97. The method for initiating fulfillment of a consumer order of claim 96

further comprising the step of:

receiving data from said customer indicative of said at least one of said plurality of gifts selected by said customer; and

scheduling delivery of said social expression card and said selected gift in coordination with a customer defined delivery date.

98. The method for initiating fulfillment of a consumer order of claim 93 wherein said step of linking comprises:

enabling selection of multiple social expression cards for a single recipient, said multiple social expression cards being for at least two occasions.

99. The method for initiating fulfillment of a consumer order of claim 98 further comprising the step of:

enabling said customer to select delivery dates for each of said multiple social expression cards.

100. The method for initiating fulfillment of a consumer order of claim 93 wherein said step of linking comprises:

enabling selection of an individually selected social expression card for each of a plurality of recipients.

101. The method for initiating fulfillment of a consumer order of claim 100 further comprising the step of:

enabling said customer to select delivery dates for each of said individually selected social expression cards.

102. The method for initiating fulfillment of a consumer order of claim 93 wherein said step of linking comprises:

enabling selection of a single social expression card for a mailing list of recipients for single occasion.

103. The method for initiating fulfillment of a consumer order of claim 102

wherein said step of storing data comprises:

managing said plurality of recipient data records for said customer in at least one mailing list representative of a subset of said plurality of recipient data records for said customer.

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104. The method for initiating fulfillment of a consumer order of claim 102 wherein said step of storing data comprises:

importing a plurality of recipient data records for said customer into said database from an external source of data records.

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105. A system for initiating fulfillment of a consumer order in a system where a consumer communicates with an order fulfillment center, comprising:

means for storing data in at least one database, the data including a plurality of recipient data records for said customer, each of said customer's recipient data records containing data which defines a recipient;

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means for linking the recipient data with social expression card data, containing data which defines at least one social expression card, thereby forming linked data to facilitate the on-going management, selection, and delivery of social expression cards; and

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means for providing a customer interface to permit said customer to access the data to permit said customer to initiate the delivery of social expression cards by said order fulfillment center to a plurality of said recipients.

106. The system for initiating fulfillment of a consumer order of claim 105 further comprising:

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means for providing said customer with data indicative of a plurality of methods by which delivery of said social expression card to a recipient can be effected.

107. The system for initiating fulfillment of a consumer order of claim 106 further comprising:

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means for receiving data from said customer indicative of a one of said plurality of methods of delivery selected by said customer; and

means for providing said customer with an indication when said selected method of delivery fails to effect delivery of said social expression card to said recipient by a delivery date indicated by said customer.

5 108. The system for initiating fulfillment of a consumer order of claim 105 further comprising:

means for providing said customer with data indicative of a plurality of gifts which may be included with said social expression card; and

10 wherein said means for providing a customer interface permits said customer to initiate the delivery of at least one of said plurality of gifts by said order fulfillment center to at least one of said plurality of said recipients.

15 109. The system for initiating fulfillment of a consumer order of claim 108 further comprising:

means for receiving data from said customer indicative of said at least one of said plurality of gifts selected by said customer; and

means for scheduling delivery of said social expression card and said selected gift in coordination with a customer defined delivery date.

20 110. The system for initiating fulfillment of a consumer order of claim 105 wherein said means for linking comprises:

means for enabling selection of multiple social expression cards for a single recipient, said multiple social expression cards being for at least two occasions.

25 111. The system for initiating fulfillment of a consumer order of claim 110 further comprising:

means for enabling said customer to select delivery dates for each of said multiple social expression cards.

30 112. The system for initiating fulfillment of a consumer order of claim 105 wherein said means for linking comprises:

means for enabling selection of an individually selected social expression card

for each of a plurality of recipients.

113. The system for initiating fulfillment of a consumer order of claim 112 further comprising:

5 means for enabling said customer to select delivery dates for each of said individually selected social expression cards.

114. The system for initiating fulfillment of a consumer order of claim 105 wherein said means for linking comprises:

10 means for enabling selection of a single social expression card for a mailing list of recipients for single occasion.

115. The system for initiating fulfillment of a consumer order of claim 114 wherein said means for storing data comprises:

15 means for managing said plurality of recipient data records for said customer in at least one mailing list representative of a subset of said plurality of recipient data records for said customer.

116. The system for initiating fulfillment of a consumer order of claim 114 wherein said means for storing data comprises:

20 means for importing a plurality of recipient data records for said customer into said database from an external source of data records.

117. A system for initiating fulfillment of a consumer order in a system where a consumer, using a terminal device, communicates with an order fulfillment center via a communication network, said order fulfillment system comprising:

database means for storing data, said data including a plurality of recipient data records for said customer, each of said customer's recipient data records containing data which defines a recipient;

30 data linking means for linking the recipient data with social expression card data, containing data which defines at least one social expression card, thereby forming linked data to facilitate the on-going management, selection, and delivery of

social expression cards; and

customer interface means for providing said customer with access to said data to permit said customer to initiate the delivery of social expression cards by said order fulfillment center to a plurality of said recipients.

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118. The order fulfillment system of claim 117 further comprising:

order delivery means for providing said customer with data indicative of a plurality of methods by which delivery of said social expression card to a recipient can be effected.

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119. The order fulfillment system of claim 118 further comprising:

delivery mode means for receiving data from said customer indicative of a one of said plurality of methods of delivery selected by said customer; and

customer alert means for providing said customer with an indication when said selected method of delivery fails to effect delivery of said social expression card to said recipient by a delivery date indicated by said customer.

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120. The order fulfillment system of claim 117 further comprising:

gift selection means for providing said customer with data indicative of a plurality of gifts which may be included with said social expression card; and

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wherein said customer interface means permits said customer to initiate the delivery of at least one of said plurality of gifts by said order fulfillment center to at least one of said plurality of said recipients.

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121. The order fulfillment system of claim 120 further comprising:

gift selection means for receiving data from said customer indicative of said at least one of said plurality of gifts selected by said customer; and

gift delivery means for scheduling delivery of said social expression card and said selected gift in coordination with a customer defined delivery date.

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122. The order fulfillment system of claim 117 wherein said data linking means comprises:

multiple card order means for enabling selection of multiple social expression cards for a single recipient, said multiple social expression cards being for at least two occasions.

5 123. The order fulfillment system of claim 122 further comprising:
card scheduling means for enabling said customer to select delivery dates for each of said multiple social expression cards.

10 124. The order fulfillment system of claim 117 wherein said data linking means comprises:

multiple card order means for enabling selection of an individually selected social expression card for each of a plurality of recipients.

15 125. The order fulfillment system of claim 124 further comprising:
card scheduling means for enabling said customer to select delivery dates for each of said individually selected social expression cards.

20 126. The order fulfillment system of claim 117 wherein said data linking means comprises:

multiple card order means for enabling selection of a single social expression card for a mailing list of recipients for single occasion.

25 127. The order fulfillment system of claim 126 wherein said database means comprises:

mailing list means for managing said plurality of recipient data records for said customer in at least one mailing list representative of a subset of said plurality of recipient data records for said customer.

30 128. The order fulfillment system of claim 126 wherein said means for storing data comprises:

data transfer means for importing a plurality of recipient data records for said customer into said database from an external source of data records.

Applicants authorize any additionally required fees to be charged to account
04-1697.

Respectfully submitted,
DUFT, GRAZIANO & FOREST, P.C.

Date: 3/15/00

By: James M. Graziano
James M. Graziano #28,300
1790 - 30th Street, Suite 140
Boulder, Colorado 80301
(303) 449-9497

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difficulties, social expression cards are often sent in an untimely manner, or not at all. Yet, it is generally considered a socially important way to keep in touch. In fact, business organizations are increasingly finding that personal communication products such as cards improve client, employer, and/or prospect satisfaction.

5 Card merchants, particularly those having limited space for card displays, such as supermarkets, may not be able to display a sufficiently wide variety of cards. Cards which are stocked may become missorted on the rack or may be soiled or damaged by constant handling. Since card buyers cannot temporarily set aside cards in which they are interested, but for which they do not have an immediate use, they must purchase the card at that time.

10 A number of different methods for purchasing cards are available in addition to the traditional card shop. For example, individuals may purchase cards from automated kiosks which print cards. However, buying cards from such kiosks still requires that each cards be selected on an individual basis for each recipient. The user cannot automatically maintain records of card recipients and card purchases. 15 Another limitation of these kiosks is that the buyer can only view a limited selection of cards, depending on the season. Furthermore, the buyer is inconvenienced by traveling to the site of the kiosk and waiting for the cards to be printed. The purchaser is further inconvenienced by the necessity of addressing and posting the card by hand. 20

It is also known that card buyers can design their own cards on personal computers. However, many individuals do not wish to spend time designing cards. Moreover, the card quality is limited by user constraints such as the quality of the user's printer, quality of the available graphics and papers, and the design ability and 25 creativity of the user.

Thus, social expression card buyers need a method of card purchasing which does not inconvenience them with its method of selecting and sending the cards. In addition, it would be advantageous to have a method that provides a wide selection of cards which also automatically maintains recipient and purchase information about 30 the buyer's card purchases, card recipients and associated dates.

Many of the foregoing problems are solved by the present invention. The present method and apparatus for corresponding with a card distribution center for selecting, ordering, and sending social expression cards provides a convenient and efficient alternative to methods currently available.

5 Accordingly, it is an object of the present invention to permit the card buyer to select, address, and order social expression cards using a personal computer.

It is another object of the present invention to permit the card buyer to enter information into an integrated database program wherein the information may include recipient name, recipient address, occasion, and card delivery date.

10 It is yet another object of the present invention to present the card buyer with digitized images of a wide variety of cards which may be sorted according to occasion and content.

15 It is a further object of the present invention to permit the card buyer to include in a selected card a message of the buyer's choice, a digitized replica of the buyer's signature, and selected gifts or enclosures.

It is still another object of the present invention to permit the user, having selected a number of cards for a number of recipients, to send this order either via mail, telephone, or electronically, to a card repository and distribution center for processing.

20 It is yet another object of the present invention to permit the card repository and distribution center, upon receiving an order, to select designated cards from its stock or print the card from blank card stock, print the buyer's messages on the cards, and send the cards to the buyer or to the recipients.

25 The present invention uses a computer system for permitting buyers to communicate with a card distribution center for selecting, ordering, and sending social expression cards and for maintaining records of intended recipients, occasion dates and orders made. The user selects a recipient from a recipient database wherein at least a name and an address of the recipient is stored in the database. The user selects a card from a card database based upon the selected recipient name and
30 based upon a card-giving occasion stored in a master occasion database. The

selected recipient name and card-giving occasion appear on a video display device as textual and graphical images.

Each independent customer or buyer communicates from a remote site to the distribution center. The system includes a customer access terminal at each remote site having an input device for customer input of card recipient data, recipient occasion data, card design data, and card selection data. The system also includes a memory device for storage of data including the card recipient data, recipient occasion data, card design data, and card selection data. A video display device displays textual and graphical information representative of the card recipient data, recipient occasion data, card design data, and card selection data. A processor coupled to the video display device, the memory device, and the input device processes and controls the display of card recipient data, recipient occasion data, card design data, and card selection data to facilitate card selection and ordering for generating a card order responsive thereto and for generating and storing in memory, order history and order status. Additionally, a communication link couples the customer access terminal to the distribution center to permit the communication of the card order to the distribution center for processing of the card order.

A user occasion database is operatively linked to the master occasion database and is further operatively linked to the recipient database, card database, and an order history database. The user then orders the selected card from the card distribution center wherein the computer system is in operative communication with the distribution center. The card distribution center, upon receiving the order, pulls the selected cards or prints the cards from blank card stock, prints the user's message and signature on the cards, places the applicable enclosures into the cards, prints the address on the envelope, and sends the card to the designated recipients or the customer. The system can prompt the buyer to buy cards in time for given occasions and allows the user to automatically address cards. The database information may be manually entered by the user or imported into the program from another source.

BRIEF DESCRIPTION OF THE DRAWINGS

The features of the present invention which are believed to be novel are set forth with particularity in the appended claims. The invention, together with further objects and advantages thereof, may best be understood by reference to the following description when taken in conjunction with the accompanying drawings.

Fig. 1 is a generalized block diagram illustrating a specific embodiment of the hardware and software of a system according to the present invention.

Fig. 2 is an enlarged view of the software block as shown in Fig. 1, illustrating a specific embodiment of a data structure of the databases according to the present invention.

Fig. 3 is a diagram depicting a flow chart illustrating the logical flow of a specific embodiment of the software according to the present invention.

Fig. 4 is a representation of a video image of a specific embodiment of the default desktop configuration screen as shown on the video display device when the software program is initiated.

Fig. 5 is a representation of a video image of a specific embodiment of the card event dialog box according to the present invention.

Fig. 6B is a representation of a video image of a specific embodiment of the card lists screen according to the present invention.

Fig. 7 is a representation of a video image of a specific embodiment of the calendar view screen according to the present invention.

Fig. 8 is a representation of a video image of a specific embodiment of the card selection screen according to the present invention.

Fig. 9 is an expanded view of the card image shown in Fig. 8.

Fig. 10 is a representation of a video image of a specific embodiment of the order view screen according to the present invention.

Fig. 11 is a generalized pictorial diagram depicting a specific embodiment of the hardware and the connections between the hardware and the card distribution center according to the present invention.

DETAILED DESCRIPTION

Referring now to Fig. 1, there is illustrated a computerized order selection, processing and delivery system 4 according to the present invention. The present invention includes a computer system 5 and a video display device 10, such as a high-resolution color monitor manufactured by Wyse, Model 670, or an LCD display or other suitable image display device. The computer system 5 may be an IBM® or IBM® compatible computer, Apple Macintosh™ computer, or other suitable personal computer or computer system. The present invention is developed to run on most personal computer platforms using conventional operating systems such as Microsoft DOS® and compatible operating systems, Microsoft Windows®, Apple Macintosh®, UNIX, and IBM OS/2®. However, other future operating systems are contemplated.

The computer system 5 includes a hard disk drive 15 and preferably further includes a compact disk read-only-memory (CD-ROM) drive 20. A floppy disk drive 25 is also included. The hard disk drive 15 and CD-ROM drive 20 are preferably integral with and contained inside of the computer system 5. However, any suitable configuration of hard disk drive 15 and CD-ROM drive 20 or other mass storage devices may be used. The CD-ROM drive 20 may be a Sony, Model CDU-33A, and the hard disk drive may be a Western Digital, Model Caviar.

To permit a user to place a card order 30 via electronic means such as electronic mail 35 to a card distribution center 40, the computer system 5 includes a modem 45 (e.g. a 14,400 baud modem by Intel, Model FaxModem). However, other methods for corresponding with the card distribution center 40 are available such as written mail 50, telephone ordering 55, or fax ordering 60. The electronic order is coupled via the modem 45 and telephone lines to a computer 42 at the card distribution center 40.

In the illustrated embodiment of the system 4, the user may communicate to the computer system 5 through data entry devices such as a standard keyboard 65 and a pointing device such as a mouse 70. However, other data entry devices may be used such as speech recognition devices. The term "click-on" or clicking",

as will be used hereinafter, is well known to computer users familiar with mouse devices 70. These terms mean that a particular action is taken by the computer system 5 when the user depresses a button 75 on the mouse 70 while a symbol corresponding to the position of the mouse relative to a graphical image on the video display device 10 is shown.

The software 80 of the present invention is executed by the computer system 5 and includes a user interface 85 for interacting with the user through the keyboard 65 or the mouse 70. Included are five main databases: a recipient database 90, a master occasion database 95, a user occasion database 100, an order history database 105, and a card database 110. Also, included are three supplemental databases: a master relationship database 111, a relationship link database 112 and a card receipt database 113. The databases are managed by a database manager program 115 such as Q&E MultiLink/VB Version 2.0, published by Q&E Software, but any suitable database management program may be used.

Referring now to Fig. 2, there is shown a diagrammatic illustration of a specific embodiment of the software structure for the system 4. The user interface 85 allows the user to enter information into the recipient database 90 and the card receipt database 113, select cards for various recipients from the card database 110, and place card orders 30 with the card distribution center 40.

The recipient database 90 is maintained by the user on the computer system 5 and is stored, in the illustrated embodiment, on the hard disk drive 15 (Fig.1). The user enters information into the recipient database 90 concerning persons to whom the user desires cards to be sent. The recipient database 90 includes multiple records 125 where each record corresponds to one particular recipient.

The information in each record 125 includes a recipient identification field 126, a name field 130, a group of address fields 135, a card preference field 145, and a date of birth field 146. Alternatively, a separate database may exist which includes the date of birth field 146 and other origin dates linked to the master occasion database 95 and the recipient database 90. The user may either

manually enter the information into the database, or may import the information into the recipient database 90 from the database or a personal information manager (PIM) 150 coupled through a PIM interface 155 of the computer system 5. However, any suitable information device, such as a personal digital assistant or an electronic list device may be used. The PIM interface 155 is configurable to accept a variety of database formats from widely used software products such as those marketed by Lotus Development Corp., WordPerfect Corp., Microsoft Corp., and Borland International.

The master occasion database 95 includes multiple records 160 of information wherein each record includes information concerning particular generic occasions such as a holiday, birthdays, an undated anniversary, a get-well occasion, a graduation occasion, and many others as designated by a master occasion identification field 162, an occasion description field 164, and an occasion type field 166. The master occasion database 95 serves as a general library from which an occasion may be imported into the user occasion database 100.

The user occasion database 100 contains multiple records 190 where each record corresponds to one occasion for one recipient. Each record contains an occasion identification field 195 that is linked to the occasion identification field 162 in the master occasion database. The link is visually shown as 196. Also included is a recipient identification field 200 linking that record to the recipient identification field 126 in the recipient database 90. The link is visually shown as 205. Each record also includes a status field 210, a card identification field 215, an order history identification field 220, and occasion date 221, a send by date 222, and a recipient or customer field 223 indication whether the card is to be sent to the recipient or to the customer. Their order history identification field 220 links that record to a particular order history record in the order history database 105. The link is visually shown as 225.

The card database 110 contains multiple records 226 containing information about each card 120 where each card is identified by a card identification field

228. The following information is included in the card database 110: description 230; single quantity price 231; volume quantity price 235; whether the card is blank or contains text 240; front text 245; inner text 246; size 250; weight 255; color 260; feelings 261; depicts 262; publisher ID 265; whether the card is still published 270; whether the card is made of recycled paper 275; the date that the card was added 280 to the card database; a hold field 281; a trash field 282; and a status field 283. The card database 110 also contains a compressed digitized image 285 of the card 120 (or a file name containing the compressed image). Additionally, a link is provided which links the card identification field 228 in the card database 110 with the card identification field 215 in the user occasion database 100. The link is visually shown as 286. The information pertaining to each card 120 is a single record and many hundreds or even thousands of such records may be included in the card database 110.

The order history database 105 includes records that summarize every card order 30 the user has placed. The order history database 105 includes multiple records 289 of information including fields such as: an order history identification field 290; a date submitted field 292; total number of cards 294; total amount 296; total shipping cost 298; total tax 300; and payment type 302.

The card receipt database 113 contains multiple records 304 where each record pertains to a particular card received. The card receipt database 113 includes a date field 306, a gift received field 308, a comment field 310, an occasion identification field 312, and a recipient identification field 314. The occasion identification field 312 in the card receipt database 113 is linked to the occasion identification field 162 in the master occasion database 95. The link is visually shown by 316. Additionally, the recipient identification field 314 in the card receipt database 113 is linked to the recipient identification field 126 in the recipient database 90. The link is visually shown in 318.

The relationship link database 112 includes multiple records 320 pertaining to various relationships between the recipients and the customer. The relationship link database 112 allows the customer to designate multiple relationships with

recipients to allow for an added search criterion (i.e. card for mother or other relative) as well as the ability to group multiple cards sent through the lists screen (described later). The relationship link database 112 contains a recipient identification field 322 and a relationship identification field 324. The recipient
5 identification field 322 in the relationship link database 112 is linked to the recipient identification field 126 in the recipient database 90. The link is visually shown in 326.

The master relationship database 111 includes multiple records 330, both predefined and user defined, pertaining to the relationships between the customer
10 and various recipients. The database includes a description field 332 and a relationship identification field 334 which is linked to the relationship identification field 324 in the relationship link database 112. This link is visually shown as 336.

Referring back to Fig. 1, the card database 110 preferably resides on the CD-ROM drive 20 but may reside on the floppy disk 25 or on the hard disk drive 15
15 of the computer system 5, or some combination thereof. Storage on the CD-ROM 20 allows for maximum storage capacity of card database 110 information, and is the most efficient and convenient method. Alternatively, the card database 110 may be remotely located from the computer system 5. If remotely located, the card database 110 may be accessed via an external source such as an on-line service
20 as will be discussed in greater detail hereinafter. When the card database 110 is not accessed remotely, updated copies from a master card database maintained at the card distribution center 40 can be transferred into the card database 110 media (computer disk, floppy disk).

If the card database 110 is integral with the computer system 5, and not
25 remote, the user may update the copy of the card database 110 depending upon the manner in which the card database is accessed. If it is accessed on the hard disk drive 15 or the floppy disk drive 25, it may be updated from new floppy disks using the floppy disk drive 25, or new information may be downloaded through the modem 45. If the card database 110 is accessed on the CD-ROM drive 20, the
30 user may periodically receive updated copies of the CD-Rom or supplementary

card data 110 for the hard drive 15. Alternatively, a writeable CD system, such as a WORM drive, can be used allowing downloading of card data to the CD.

Referring now to Figs. 3-6A, the software 80 begins as shown in step 350 and a default desktop configuration view 355 is displayed as shown in step 360.

- 5 The default desktop configuration view 355 depicts an array of images resembling envelopes 365-405. The image is shown in Fig. 4 in a Microsoft Windows format, but any suitable operating environment may be used.

Next, the user may select a particular envelope, as shown in step 410, by clicking an envelope image 365-405 shown in the default desktop configuration view 355. Each envelope image 365-405 corresponds to one or more recipients as defined by a recipient name 415 appearing in text under the envelope.

Each envelope image 365-405 represents a specific card-giving occasion for which the recipient 415 may receive a card. A symbol, known as an icon, appears next to the envelope image 365-405 and may represent for example, a birthday cake 420, if the occasion is a birthday, an anniversary symbol, if the occasion is an anniversary, or a Christmas tree 430, if the occasion is Christmas. The date of the occasion 435 is also shown.

Additionally, the image of the envelopes 365-405 conveys information regarding the urgency of the occasions. The image of the envelope informs the user how urgently he must attend to the order, based upon the date when the occasion associated with the envelope image will occur. If the occasion will not occur for a relatively long period of time, the image of the envelope appears as a faint outline of an envelope, as shown by envelope image 385. If the occasion will occur fairly soon, the image appears partially grey as shown by envelope image 365. If the occasion will occur very soon and requires immediate attention, the image appears as a normal envelope as illustrated by envelope images 370, 375, 380, 395, 400 and 405. Finally, if the occasion is past due and the user has not placed the order, the card is tinted red as shown by envelope image 390. The periods of time referenced above are automatically provided by the software 80 as reasonable default values, but may be changed by the user either globally or on an

occasion-by-occasion basis.

The image of the envelope also conveys the status of the order. If the envelope appears open and empty (e.g. image 365), then the user has not yet chosen a card for the event. If the envelope appears open and contains a card
 5 inside (e.g., image 395), the user has tentatively chosen a card for the event but has yet to finalize the order. If the envelope appears as a normal sealed envelope as illustrated by envelope image 370, then the user has chosen a card for the event, selected a method of delivery for the card, and has finalized the order.

The user also can view at the top of the default desktop configuration view
 10 355 a toolbar 440 containing buttons (not shown) which allow the user one-click access to frequently used windows which are opened and closed in response to the user. Other frequently used windows include a card sort window 465, an address book window 470 for entering recipient data, a calendar window 475, and an order summary window 480. The address book window 470 and calendar
 15 window 475 permit the user to alter the appearance of the default desktop configuration screen 355 by displaying view screens that filter and group the envelope images. Additionally, the user may sort the array of envelope images 365-405 by date 485, occasion 490, name 495, relationship 500, or status 505, directly from the current screen.

20 Once the user selects an envelope for an event shown in the default desktop configuration view 355, as shown in step 410, a card event dialog box 515 appears as shown in step 520. The card event dialog box 515 provides the user with information about the selected card-giving occasion through additional boxes and text including the name 60 and address 605 of the selected recipient, the
 25 status of the selected event 640, and selected occasion 670, as shown.

From within the card event dialog box 515, the user may update the card recipient data on card recipient screen 525 for one recipient or for all recipients, as shown in step 530 by clicking the address book button 645. Additionally, the card recipient data entry screen 525 can be accessed directly from the default desktop
 30 configuration screen 355 without the intermediate step of displaying the card event

dialog box 515, as shown by branch 535 by clicking the address book button 470.

Also, from within the card event dialog box 515, the user can select a card for one occasion as shown in step 540, by clicking the select card button 545 within the card event dialog box. As shown in branch 550, the user can select the card directly from the default desktop configuration screen 355 without the intermediate step of displaying the card event dialog box 515 by clicking an occasion envelope, such as 365, and then clicking the toolbar 440.

Once the card and recipient information is entered, the user can choose another card as shown in step 555. If the user chooses to select another card, the program branches back to step 410, shown as branch 560, where the card event dialog box 515 is again displayed. While the user views the card event dialog box 515, he can complete the information for that occasion. When the user has completed the dialog box to his satisfaction, he can click a check box labeled "this card ready to order" 549. The user indicates that he is done with the card event dialog box 515 by clicking on an OK button 650 or a cancel button 655. When the user clicks on the OK button 650, the program saves the changes the user has made in the event dialog, closes the dialog, and returns the user to the desktop view that the user was in before the user invoked the event dialog (updating the desktop view to show the changed status of the current occasion). When the user clicks on the cancel button 655, if the user made any changes, the program asks the user to confirm that he wants to discard these changes. If the user answers yes (or if the user has made no changes), the program closes the dialog and takes the user back to his previous desktop view (with no status update).

From any desktop view, the user can switch to another desktop view. For example, in response to clicking the address book box 470 while viewing the default desktop configuration screen 355, the address book view as shown in Fig. 6A is displayed.

Finally, from any desktop view, the user can decide when to switch to the order view (described later) to place an order for all of the occasions with the order ready status (indicated by the check box labeled, "this card ready to order"). This

is shown as step 565. After the user has completed the order summary view screen and exits the program, the program ends as shown in step 570 of the flow chart.

However, this is not a linear process. For example, although step 555 indicates whether the user chooses another card, no prompt appears asking the user whether he wishes to choose another card. Instead, when the user is done with the present card he may simply choose another, or he may click the order view button 480. Again, multiple options are available to the user by clicking a particular button. Rigid flow-chart paths as shown in Fig. 4 need not be followed precisely as is shown in the figure.

From the address book view 710, the user can enter information about the recipient. Here, the user may enter new information about the chosen recipient 725, and may update or delete existing information. Once in the address book view 710, the user may click the return button 775 to return the user to the default desktop configuration view 355. To enter information about other recipients, the user again may click the address book button 470.

A mail mode box 615 displayed within the card event dialog box 515 allows the user to choose the method by which the card is to be sent, such as by Federal Express® 620, United Parcel Service 625, United States Mail 630, or Overnight delivery 635. If the user has chosen a service which may not deliver the card in time for the chosen occasion, the program suggests that the user consider a speedier method of deliver.

The status 640 of the selected event for which the recipient is to receive a card is also displayed within the card event dialog box 515. The status line 640 provides general information concerning the urgency of the occasion and the state of the envelope (open, closed etc.). The card event dialog box 515 shows the select card button 545, an address book button 645, the check box labeled "this card ready to order" 549, an OK button 650, and a cancel button 655. The user activates the select card button 545, as previously shown in step 540 to choose a particular card for the occasion.

Once the user has selected a card for an occasion after clicking the select card button 545 and has completed the associated card selection screen, an image of the front 660 and the inside 665 of the selected card appears in a selected card box 672 within the card event dialog box 515. The selected card box 672 may optionally display the price 675 of the card. At this time, the user may choose to update or add a personalized message 680 to the card, based on a font of their choice. The user may also choose to add a digitized image of a signature 685 or may choose to have items inserted into or included along with the selected card 670. In the illustrated embodiment, by clicking the appropriate selection in the insert box 690 the user may insert a check 695, a charitable donation 700, confetti 705, or gifts selected from a gift catalog into the selected card 670.

Referring now to Figs. 4, 5, and 6A, in response to clicking the address book box shown in either Fig. 4 (470) or Fig. 5 (645), an address book view screen 710 is displayed as shown in Fig. 6A. The screen is split between a desktop configuration view 715 (similar to the default desktop configuration view 355 shown in Fig. 4) and an address book view 720 into which the user enters information regarding recipients such as name 725, address 730, relationship to the user 735, and card type preference 740. Here, the user can view all of the occasions for a selected named recipient 725, as shown by the displayed occasion icons 745 and an occasion list 770. The user also views the status of the order, as indicated by the appearance of the envelope images 750 for that recipient (open, closed, or empty etc.). The user may also view occasions for other recipients by navigating the address book view 720 using alphabetical tabs 755 and using previous 760 and next 765 buttons. For the recipient 725 shown, all occasion dates are listed in the occasion list 770. The user returns to the default desktop configuration 355 of Fig. 4 by clicking the return to main view button 775.

Referring to Fig. 6B, rather than selecting individual cards for individual events, the user may compile lists of people who should receive cards on given occasions, such as a Christmas mailing list. The user clicks the lists button (not shown) on the toolbar 440 within the default desktop configuration screen 355 and

a card lists screen 780 is displayed. In this screen the user may edit a recipient list 785 by first clicking the configure screen button 805 to display the selected mailing list. The configure screen button 805 allows the user to customize the cards list 780 so that only certain information is displayed. For example, the user can customize the screen 780 to display summary information about a number of occasions for the listed recipients; to display more detail about one occasion, including whether the recipients have sent cards to the user in the past; to display or turn off display of the address and other details for the currently selected name, and the like. Users can also configure the screen to filter the displayed recipients so that, for example, only business prospects of the user are displayed, or only relatives are displayed. The customization options are saved from session to session.

The user may then selectively add and remove named recipients from mailing list 785. To add a new name to the list 795 the user clicks the new recipient button 820 and enters the new name by typing their name onto a blank line which then allows the user to add that individual to the list.

Referring now to Fig. 7, in response to clicking the calendar button 475 shown in Fig. 4, a calendar view screen 900 is displayed. The calendar view screen 900 is split between a desktop configuration view 905 (similar to the default desktop configuration view 355 shown in Fig. 4) and a calendar 910 showing all days for a given period of time, such as for one month. The calendar 910 displays events for all recipients within that period of time shown. A recipient name 915 (or multiple names) is shown within a calendar date box 920. Again, the appearance of the envelope images 930 in the desktop configuration view 900 indicates the status of the respective orders for each named recipient 915. The user returns to the default desktop configuration 355 (Fig. 4) by clicking a return to main view button 935.

Referring now to Figs. 2, 5, and 8, in response to clicking the select card button 545 shown in Fig. 5, a card selection screen 940 is displayed. Within this screen the user chooses a card for the selected occasion. The card selection

screen 940 presents an array of digitized images of social expression cards 945 which are retrieved from the card database 110 containing information about hundreds or even thousands of card images. To allow the user to efficiently select the right card, the card images 945 must be sorted.

5 Initial sorting and filtering is performed automatically. Sorting allows the user to group data according to certain criteria such as by alphabetical order, date of birth etc. Filtering removes data from the presentation so that it is not shown to the user. When the user accesses the card selection screen 940 from within the card event dialog box 515 of Fig. 5, the cards are filtered to show only those cards
10 relevant to the card-giving occasion. The cards may also be filtered based on the year of the selected occasion. For example, if the user is selecting a card for a recipient's 40th birthday, then the card selection screen may automatically filter and present only cards for 40th birthdays, if this option had been previously enabled. Automatic filtering may also include filtering cards depending upon the type of card
15 the recipient is known to prefer. For example, only humorous or serious cards are displayed if specified in the card preference field 145 of the recipient database 90 record corresponding to that recipient. Thus, the user may click the check boxes that filter the card images by criteria such as humor 965, seriousness 970, or religious denomination 975.

20 The user may also sort the card images manually by clicking the sort by price 950, sort by text 955, or sort by tone 960 button in the card selection screen 940.

The user may also choose to access the entire card database by clicking an all button 980 and then use the images resembling notebook tabs 985-1000 shown
25 at the bottom of the card selection screen 940. By clicking the notebook tabs 985-1000, the user can view the card database sorted by broad categories such as Christmas 985, birthday 990, get well 955, Valentine's Day 1000, and so forth. The user may also find cards in the card database 110 by querying it for key words and phrases by entering text into a find key word box 1005.

30 While in the card selection screen 940, the user may select a card for a

recipient not found in the recipient database. To add a recipient not found in the recipient database 90, the user selects a card image 945 and then clicks the add recipient button 1010, which causes the address book screen 710 (Fig. 6A) to be displayed.

5 The user may set aside cards of interest, but which he has not yet selected, by dragging the card image 945 from the card image array to a hold box 1015 portion of the card selection screen 940. Selected card images 945 remain "held" from session to session. Card images are removed by dragging them to a trash can icon 1020. The user may also hold cards by selecting "held" from a context sensitive menu (not shown) which may be displayed by activating a designated key on the keyboard or by pressing the right mouse button.

10 The user can select a card by dragging it from the card image array 945 or from the held set, to a selected card box 1025. The user may also select by using the right mouse button to display a context-sensitive menu (not shown) and
15 choosing the select card button. Selecting a card image 945 closes the card selection screen 940 and returns the user to the card event dialog box 515 of Fig. 5. If the user does not wish to make a card selection at this time, a cancel button 1030 is clicked.

20 Referring now to Figs. 8 and 9, for many card images 945 to fit on the screen, the images are reduced and are relatively small, low detail images. However, if the user double-clicks one of the card images 945, the image expands as shown in Fig. 9 showing a close-up expanded card screen 1050. This allows the user to see the card image in greater detail. The front 1055 and inside 1060 of the card are displayed. The user may customize the card by adding a personal
25 message 1065 or a digitized signature image 1070 to the card image. The user clicks a return button 1075 to return to the card selection screen 940.

30 Referring now to Fig. 4, 8-10, the order summary view screen 1090 is displayed when the order button 480 is clicked while in the default desktop configuration screen 355. The order summary view screen 1090 is split between a card occasion desktop configuration screen 1100 (similar to the default desktop

configuration view 355 shown in Fig 4.) and an order window 1105 showing details about the user's order. An itemized cost of the order 1110 is displayed along with the means of payment 1115. The order desktop configuration view 1100 shows only those cards 1120 which are ready to be ordered. After the user confirms that the order is complete by clicking the send button 1095, the envelope images of the cards appear as sealed and addressed envelopes. At the this point, the user may send the completed order to the distribution center 40 or the order may be processed using a suitable printer located at the user's site (discussed below). Clicking a return to main view button 1125 causes the default desktop configuration view 355 of Fig. 4 to be displayed.

Referring now to Figs. 1 and 11, Fig. 11 shows an expanded pictorial diagram of Fig. 1 without the software block. Like reference numbers are used to identify the same items shown in the figures. Several modes of transmission of the order 30 from the computer system 5 to the card distribution center 40 are available to the user depending upon the hardware present and the manner in which the system was originally configured. These modes include written mail 50, telephone orders 55, facsimile orders 60, on-line service orders 1200 and direct dial-up 1205 to the distribution center 40.

If the order 30 is sent via written mail 50 or facsimile 60, the computer system 5 prepares and prints the user's order on a form (not shown). This form is optimized for optical character recognition, and need only be optically scanned by an optical scanner 1201 at the card distribution center 40 and automatically processed. The optical scanner may be an HP ScanJet IIC marketed by Hewlett-Packard Corporation.

If the user transmits the order 30 by telephone 55, the computer system 5 displays all relevant information on the video display device 10 so that the user can read the order directly from the screen to personnel using a computer 1202 at the card distribution center 40 or the user can enter all relevant information using a touchtone keypad of the telephone 55. If the user sends the order 30 electronically, either by direct modem link 1205 or through the on-line service

1200, the computer system 5 generates a computer file containing the order and transmits this file to the computer 42 at the card distribution center 40.

Transmission occurs between the computer system modem 45 and one or more modems 1215 at the card distribution center 40.

5 In an alternate embodiment, the computer system 5 is connected to the on-line service 1200 through the modem 45. This allows the user to communicate the order 30 to the card distribution center 40 without establishing a dedicated communication line between the user and the card distribution center 40.

10 Additionally, connection via the on-line service 1200 allows the user to select cards from an external card database. The on-line service 1200 has access to more cards than are available to the user of a fixed medium such as the cards residing on the hard disk 15.

15 In another alternate embodiment, the user may access a remote computing center via interactive television and may enter all information through a television control device. Once the information has been entered, the cards can be ordered from the card distribution center 40.

20 In another alternate embodiment, the user not only sends the order 30 electronically to the card distribution center 40, but also may send the card order to a co-user via electronic mail 35. The co-user may then add his own personalized message or signature to the card. Once the co-user had added the message or signature, he may send the order to the distribution center 40 or he may send the order back to the original user. In either event, the order is sent to the distribution center 40.

25 In operation, the method according to the present invention proceeds as follows: The user enters all necessary information into the computer system 5 described above and places the order 30 with the card distribution center 40. Once the card distribution center 40 receives the order 30, it retrieves the selected cards from a stock of inventory cards 1220. The personalized message or signature is then printed on the card by laser printer 1225 or other suitable printer.
30 Alternatively, the laser printer 1225 may print the graphical card design on blank

paper stock. In this way, the distribution center 40 need not stack each of the various cards but rather, can print each card from blank card stock on a high quality color printer. The cards 120 are then shipped to the recipients or to the customer via the user's carrier of choice at the appropriate time.

5 In another alternate embodiment, the user may print cards without use of the card distribution center 40. In this situation, the user enters all necessary information into the system 4 as described above, and directly prints the card on an attached printer 1230. Of course, the quality of the user printed cards depends upon the quality of the user's printer 1230 and the paper quality. The printer may
10 be a color printer such as a Model BJC-600 marketed by Canon Corporation.

As best shown in Appendix A, a source code listing for the above-described software may be viewed which, for example, may be run on an IBM 486 compatible computer, running at 66 MHZ under Microsoft Windows® Version 3.1. The software may be developed, for example, using Microsoft Visual Basic 3.0
15 Professional Edition using the custom control libraries, Q&E MultiLink/VB Version 2.0 by Q&E Corporation, 3-D Gizmos 2.10, published by MicroHelp, Inc., ImageMan/VB 3.00, published by Data Techniques, Inc., VB Tools 3.1, published by MicroHelp, Inc., and VideoSoft Custom Control Library, published by VideoSoft.

Specific embodiments of the method and apparatus for selecting and
20 ordering social expression cards according to the invention have been described for the purpose of illustrating the manner in which the invention may be made and used. It should be understood that implementation of other variations and modifications of the invention and its various aspects will be apparent to those skilled in the art, and that the invention is not limited by these specific
25 embodiments described. It is therefore contemplated to cover by the present invention any and all modifications, variations, or equivalents that fall within the true spirit and scope of the basic underlying principles disclosed and claimed herein.

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What is claimed is:

1. An electronic system for selection of social expression cards by a plurality of independent customers wherein each customer communicates from a remote site to a distribution center, the system comprising:

a) a customer access terminal at each remote site having

1) an input device for customer input and section of card recipient data, recipient occasion data, card design data, and card selection data,

2) memory device for storage of data including the card recipient data, recipient occasion data, card design data, and card selection data,

3) display means for displaying textual and graphical information representative of the card recipient data, recipient occasion data, card design data, and card selection data,

4) a processor coupled to the display means, memory device, and input device for processing and controlling display of the card recipient data, recipient occasion data, card design data, and card selection data to facilitate card selection and ordering for generating a card order responsive thereto, and for generating and storing in the memory, records of order history and order status, said card recipient data, order history data, order status; and

b) a communications link coupling the customer access terminal to the distribution center to permit communication of the card order to the distribution center for processing of the card order.

2. The system of claim 1 wherein the card design data is stored in the memory device.

3. The system of claim 1 wherein the card design data is stored at an external location and is accessed via a communication link.

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4. The system of claim 1 wherein the card design data is accessed from a CD-ROM medium.

5. The system of claim 1 wherein the card design data contains at least textual information corresponding to the card and a graphical image of the card.

6. The system of claim 1 wherein the card recipient data includes at least a name of each recipient, an address of each recipient, and linking fields operatively linking each named recipient to the recipient occasion data and the card design data.

7. The system of claim 1 wherein the recipient occasion data includes at least an occasion identifier and a status indication of the occasion wherein the recipient occasion data is operatively linked to the card design data and to the card recipient data.

8. The system of claim 1 wherein the recipient occasion data, the card design data, and the card recipient data are accessed by a database manager.

9. The system of claim 1 wherein an image representing the card design data and the recipient occasion data appears on a video display means in graphical form to indicate the urgency of a card-giving occasion.

10. The system of claim 7 wherein the card selection data is sorted in accordance with the occasion identifier.

11. The system of claim 1 wherein the card selection data is sorted in accordance with a recipient preference indication associated with the card recipient data.

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12. The system of claim 1 wherein the customer adds a personal message to the recipient card data.

13. The system of claim 1 wherein the customer adds a digitized personal signature to the recipient card data.

14. The system of claim 1 wherein the customer to selects a mode of card delivery.

15. The system of claim 14 wherein at least part of the card recipient data, the card design data, the recipient occasion data, and the card delivery mode are communicated to the distribution center.

16. The system of claim 1 wherein the processor generates a report corresponding to the card order that is readable by an optical character recognition scanner.

17. The system of claim 1 wherein the customer to adds an enclosed gift with the card.

18. An electronic system for selection of social expression cards by a user, the system comprising:

- (a) a printing device for generating the social expression card;
- (b) a user access terminal having:
 - 1) an input device for user input and selection of card recipient data, recipient occasion data, card design data, and card selection data,
 - 2) memory device for storage of data including the card recipient data, recipient occasion data, card design data, and card selection data,

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3) display means for displaying textual and graphical information representative of the card recipient data, recipient occasion data, card design data, and card selection data, and

4) a processor coupled to the display means, memory device, and input device for controlling display of card recipient data, recipient occasion data, card design data, and card selection data to facilitate card selection and ordering for generating a card order responsive thereto, and for generating and storing in memory, records of order history and order status.

19. The system of claim 18 wherein the card design data is stored in the memory device.

20. The system of claim 18 wherein the card design data is accessed from a CD-ROM medium.

21. The system of claim 18 wherein the card design data contains at least textual information corresponding to the card and a graphical image of the card.

22. The system of claim 18 wherein the card recipient data includes at least a name of each recipient, an address of each recipient, and linking fields operatively linking each named recipient to the recipient occasion data and the card design data.

23. The system of claim 18 wherein the recipient occasion data includes at least an occasion identifier and a status indication of the occasion wherein the recipient occasion data is operatively linked to the card design data and to the card recipient data.

24. The system of claim 18 wherein the recipient occasion data, the card design

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data, and the card recipient data are accessed by a database manager.

25. The system of claim 18 wherein an image representing the card design data and the recipient occasion data appears on a video display means in graphical form to indicate the urgency of a card-giving occasion.

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What is claimed is:

26. A method for on-going management, selection, and delivery of social expression cards, the method comprising the steps of:

5 (a) storing data in one or more databases, the data including recipient data and social expression card data;

(b) linking the recipient data with the social expression card data thereby forming linked data to facilitate the on-going management, selection, and delivery of the social expression cards; and

10 (c) providing a user interface to permit a user to access the data to permit the user to manage, select, and facilitate the delivery of the social expression cards.

27. A computer program product for causing a computer to provide a user interface to permit a user to direct the management, selection, and delivery of social expression cards, the computer program product comprising:

a computer-usable medium having encoded therein

15 (a) a first computer-readable program code to cause the computer to store data, including at least recipient data and social expression card data, on one or more databases;

20 (b) second computer-readable program code to cause the computer to link at least the recipient data with the social expression card data thereby forming linked data to facilitate on-going management, selection, and delivery of the social expression cards; and

25 (c) third computer-readable program code to cause the computer to provide a user interface to permit the user to access at least a portion of the recipient data and the social expression card data, to permit the user to manage, select, and facilitate the delivery of the social expression card to a recipient.

30 28. The computer program product as recited in claim 27, further comprising a fourth computer-readable program code encoded therein to cause the computer to facilitate sending a gift to the recipient by the send-by-date.

29. A computer program product comprising a computer-usable medium having encoded thereon computer readable program code means for causing a computer to provide a user interface to permit a user to direct the management, selection, and delivery of social expression cards, the computer program product comprising:

(a) first computer-readable program code means for causing the computer to store data, including at least recipient data and social expression card data, in one or more databases;

(b) second computer-readable program code means for causing the computer to link at least the recipient data with the social expression card data thereby forming linked data to facilitate on-going management, selection, and delivery of the social expression cards; and

(c) third computer-readable program code means for causing the computer to provide a user interface to permit the user to access at least the recipient data and the social expression card data, to permit the user to manage, select, and facilitate the delivery of the social expression card to a recipient.

30. A computer system for on-going management, selection, and delivery of social expression cards, the system comprising:

(a) storage means for storing data, including at least card recipient data and social expression card data, in one or more databases;

(b) linking means coupled to the storage means, for linking the card recipient data with the social expression card data thereby forming linked data to facilitate on-going management of social expression card selection and social expression card delivery; and

(c) a user interface coupled to the storage means permitting a user to access said at least card recipient data and the social expression card data to permit the user to manage, select, and facilitate the delivery of the social expression card.

31. A computer system for on-going management, selection, delivery of social expression cards, the system comprising:

(a) a memory configured to store at least card recipient data and social

expression card data, in one or more databases;

(b) a processor coupled to the memory programmed to link the card recipient data with the social expression card data thereby forming linked data to facilitate ongoing management of social expression card selection and social expression card delivery; and

(c) a user interface coupled to the memory and to the processor, configured to permit a user to access at least a portion of the card recipient data and the social expression card data to permit the user to manage, select, and facilitate the delivery of the social expression card.

32. A system for printing social expression cards comprising:
a database system to store card data including card recipient data, recipient occasion data, card design data, and card selection data;

a database manager executing in the data base system configured to link the card data as linked data; and

a printer operatively coupled to the database manager to print a social expression card in accordance with a card order placed by a user processing the linked data.

33. The system as recited in claim 32, further comprising;

a computer access terminal having:

an input device configured to receive customer input corresponding to the card data;

a display device to display textual and graphical information representative of the linked data; and

a communication link coupling the customer access terminal to a distribution center to permit the card order to be transmitted to the distribution center.

34. The system as recited in claim 32, wherein the card data further includes card order history data.

35. The system as recited in claim 33 further comprising:

a second computer access terminal having:

a second input device configured to receive customer input corresponding to the card data;

5 a second display device to display textual and graphical information representative of the linked data; and

a second communication link coupling the first and second computer access terminals such that a social expression card is generated according to input from the first and second computer access terminals.

10

36. A method for printing social expression cards comprising the steps of: storing card data including card recipient data, recipient occasion data, card design data, and card selection data;

linking the card data into linked data; and

15 printing a social expression card in accordance with an order placed by a user processing the linked data.

37. The method of claim 36, further comprising the step of storing card order history data.

20

38. The method of claim 36, further comprising the step of remotely printing the social expression card in accordance with the order placed by the user.

39. The method of claim 36, further comprising the step of linking the card data in a database system having a database manager.

25

40. The method of claim 36, further comprising the step of displaying textual and graphical information to a user, the textual and graphical information representative of the linked data.

30

41. The method of claim 40, further comprising the step of displaying a social expression card selection by the user.

42. The method of claim 38, further comprising the steps of transmitting a card order to a distribution center; and
printing a social expression card in accordance with the card order.

5 43. The method of claim 42, comprising the steps of:
including data representative of a card selected by the user in the order; and
printing a social expression card in accordance with the data.

10 44. A system for purchasing social expression cards by a consumer using
a personal computer to access a global communication network, the system
comprising:

a personal computer in communication with a global communication network
permitting a customer to input card recipient data, recipient occasion data, card design
data, and card selection data,

15 a memory storage device wherein said data input by said customer is stored,
a personal computer monitor whereby said data input by said customer may be
viewed by said customer and whereby social occasion cards corresponding to said
data input by said customer may be displayed to said customer,

20 a processor controlling display of said data input by said customer to facilitate
card selection and ordering by said customer and for generating a record of said order
by said customer comprising order history data and order status data and for
controlling storage of records of said customer's order history and order status,
wherein said data input by said customer and said order history data and said order
status data may be linked to facilitate management of card selection by said customer;
25 and

processing of said order received from said customer via said global
communication network by an order processing facility.

ABSTRACT

A system for communicating with a card distribution center for selecting, ordering, and sending social expression cards using a personal computer. The user can enter names and addresses of card recipients into the system wherein the information is maintained in a database. The system displays digitized images of the cards on a display screen which are retrieved from a card database. From the cards displayed, the user can select cards for designated recipients and enter personalized messages and a digitized signature. The user may then send the order to a card distribution center, which processes the order, retrieves and prints the selected card images, including any user messages or user signature, and mails the cards to designated recipients or customers. The system maintains a database of all recipients, addresses, associated occasions and dates, card preferences, relationships and order history.

FIG. 1

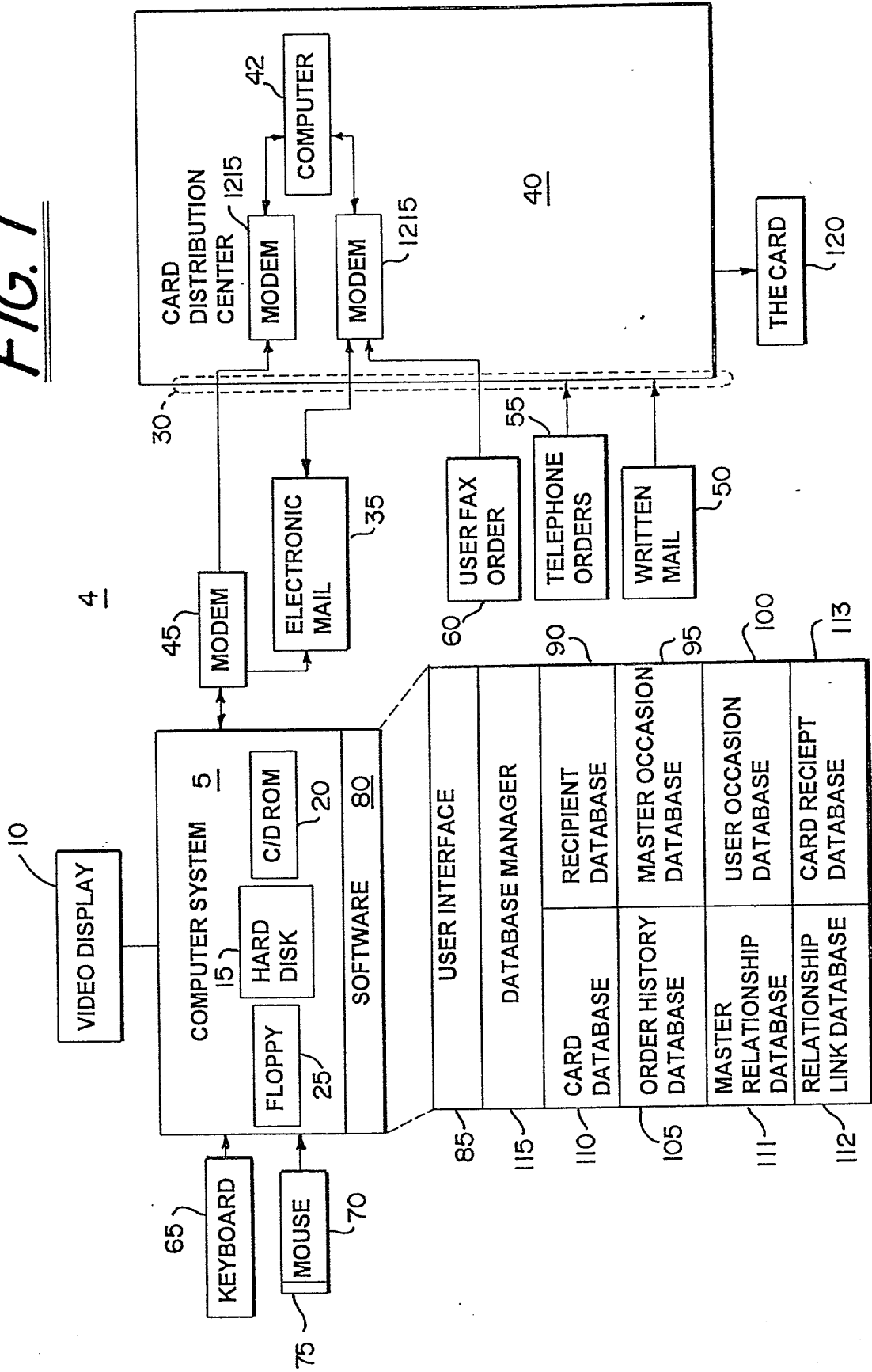


FIG. 2

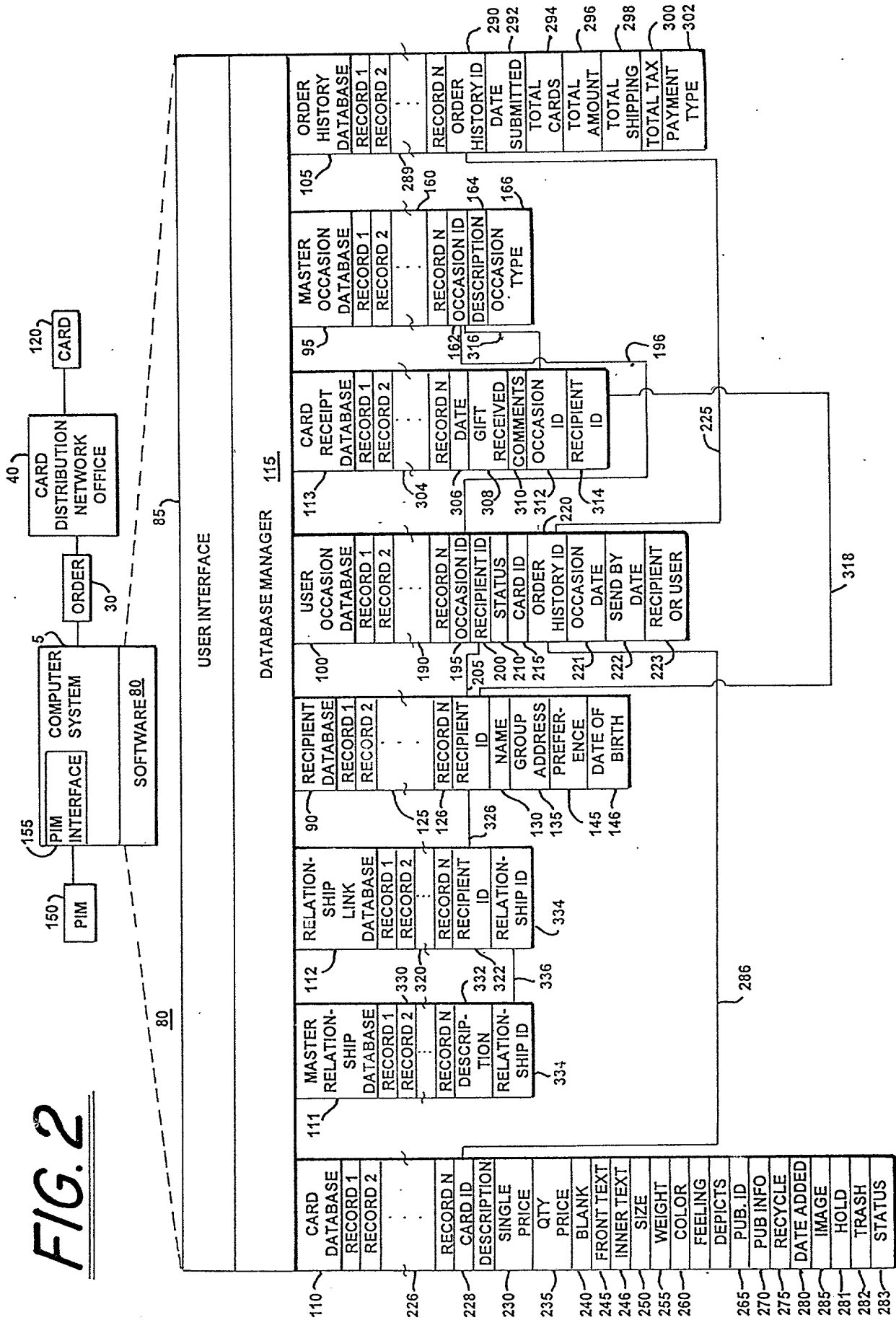


FIG. 3

80

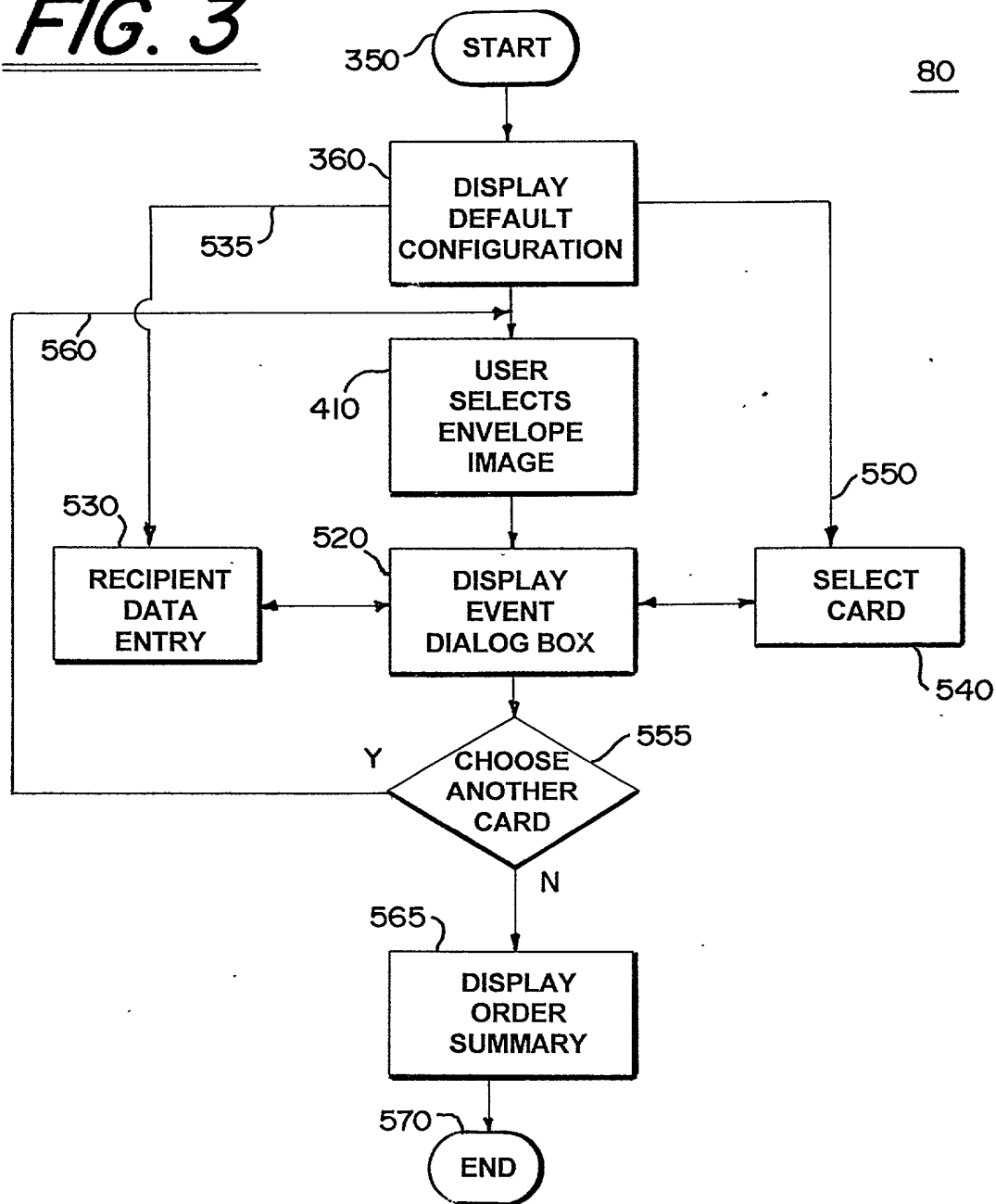


FIG. 4

440

DEFAULT DESKTOP CONFIGURATION

355

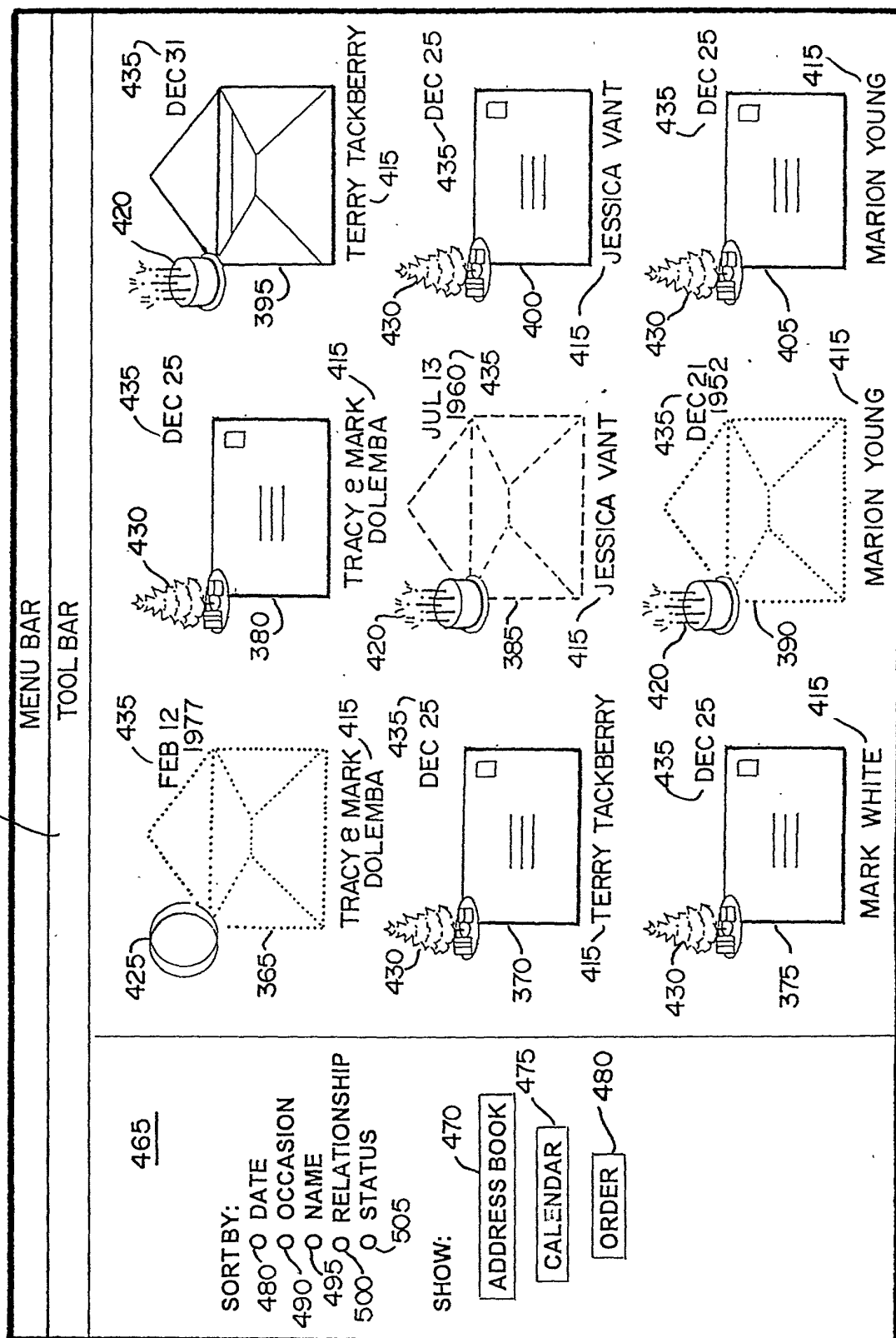


FIG. 5

440

SEND BY:
☒ 620 FED EX
☒ 625 UPS
☒ 630 US MAIL
☐ 635 OVERNIGHT

INSERT:
☒ 695 CHECK
☒ 705 CONFETTI
☒ 700 DONATION

☐ SEND TO ME

615
640~ STATUS OF EVENT: OPEN, URGENT

690
670~ SELECT CARD FOR (OCCASION)

660
(FRONT OF CARD)
CLICK TO SELECT OR CHANGE CARD

665
(INSIDE OF CARD)
CLICK TO ADD MESSAGE AND SIGNATURE

600~ RECIPIENT
605 ~ ADDRESS 1
ADDRESS 2
CITY, STATE ZIP

525
CHANGE STAMP

610

645
ADDRESS BOOK

650
OK

655
CANCEL

549
THIS CARD READY TO ORDER

672
675
PRICE:
545
SELECT CARD

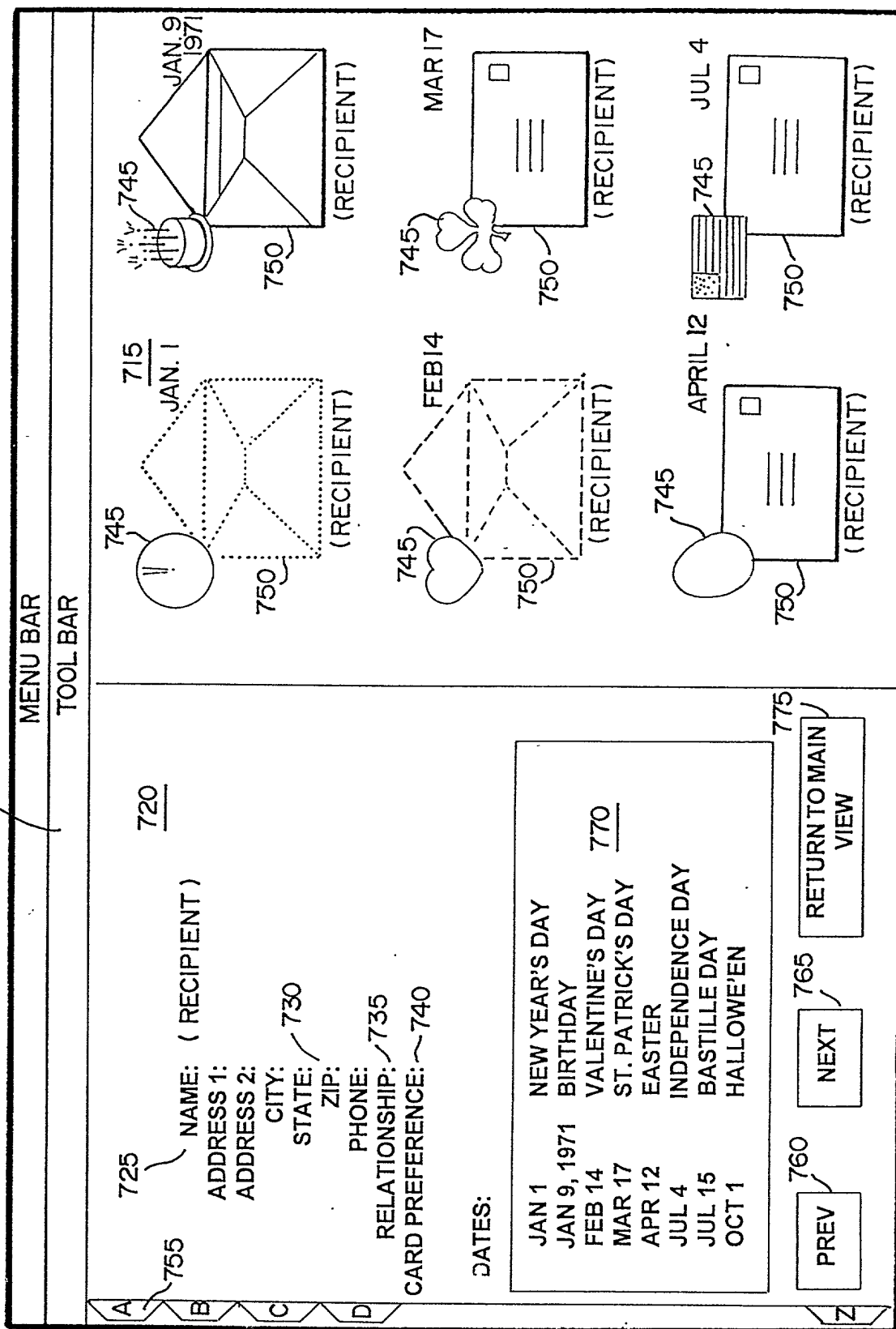


FIG. 7

900

CALENDAR VIEW

440

MENU BAR

TOOL BAR

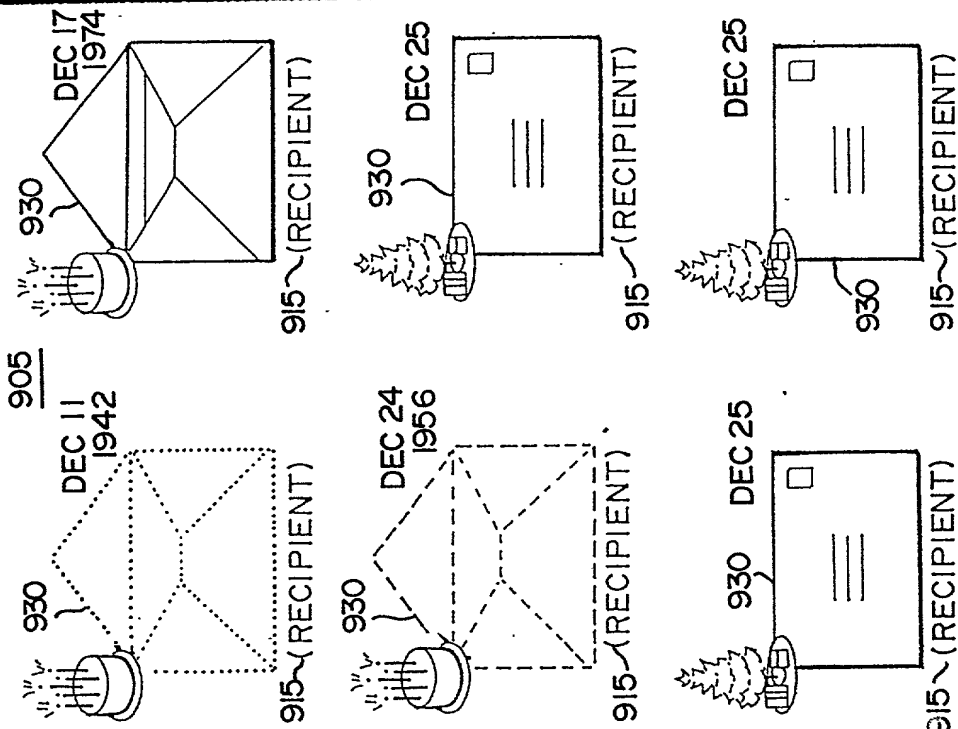
910

920

DECEMBER						
S	M	T	W	T	F	S
			1	2	3	4
		915 (RECIP.)	(RECIP.)			
5	6	7	8	9	10	11
(RECIP.)					915 (RECIP.)	(RECIP.)
12	13	14	15	16	17	18
					(RECIP.)	
19	20	21	22	23	24	25
					(RECIP.)	(RECIP.)
26	27	28	29	30	31	
(RECIP.)					915 (RECIP.)	

935

RETURN TO MAIN VIEW



940

CARD SELECTION

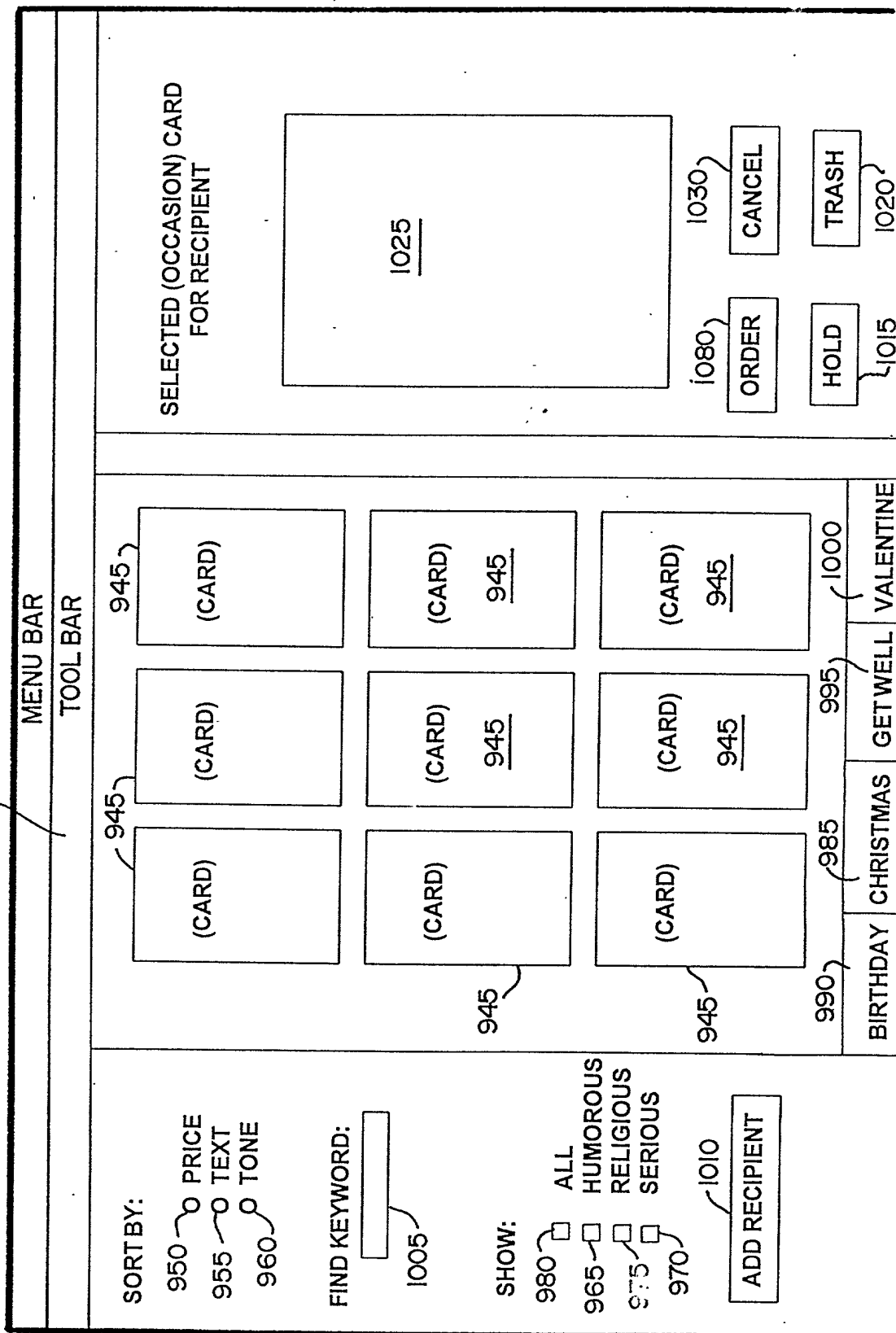


FIG.10

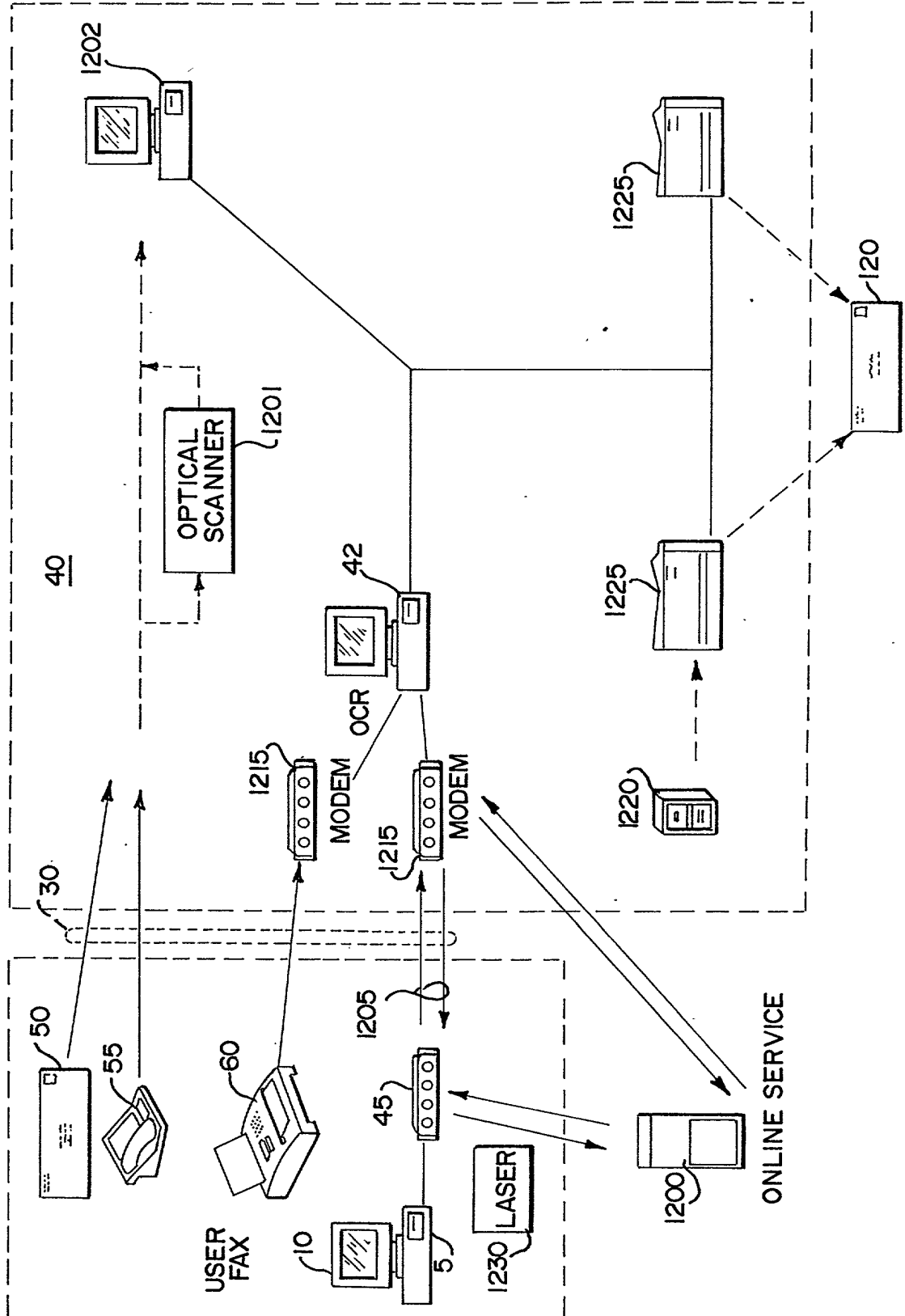
1090

ORDER SUMMARY VIEW

440

MENU BAR	
TOOL BAR	
<div>1105</div> <div>ORDER NUMBER 3425</div> <div>PAYMENT METHOD: <input type="radio"/> CHECK <input type="radio"/> VISA <input type="radio"/> MASTERCARD <input type="radio"/> AMERICAN EXPRESS</div> <div>1115</div> <div>CARDS: SHIPPING: \$18.00 SUBTOTAL: 2.00 TAX: 20.00 TOTAL: 1.70 \$21.70</div> <div>1125</div> <div>RETURN TO MAIN VIEW</div>	<div>1100</div> <div>DEC 11 1942</div> <div>1120</div> <div>(RECIPIENT)</div> <div>\$1.75</div> <div>1100</div> <div>DEC 17 1962</div> <div>1120</div> <div>(RECIPIENT)</div> <div>\$2.00</div> <div>1100</div> <div>DEC 17 1960</div> <div>1120</div> <div>(RECIPIENT)</div> <div>\$2.00</div> <div>11101</div> <div>DEC 24 1980</div> <div>1120</div> <div>(RECIPIENT)</div> <div>\$2.30</div> <div>11101</div> <div>DEC 25 1980</div> <div>1120</div> <div>(RECIPIENT)</div> <div>\$1.90</div> <div>11101</div> <div>DEC 25 1980</div> <div>1120</div> <div>(RECIPIENT)</div> <div>\$1.90</div> <div>1125</div> <div>DEC 25 1980</div> <div>1120</div> <div>(RECIPIENT)</div> <div>\$1.75</div> <div>1095</div> <div>SEND</div>

FIG. 11



DECLARATION AND POWER OF ATTORNEY

As a below named inventor, I hereby declare:

That my residence, post office address and citizenship are as stated below next to my name.

That I verily believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural inventors are named below) of the subject matter which is claimed and for which a patent is sought on the invention entitled: **METHOD AND APPARATUS FOR COMMUNICATING WITH A CARD DISTRIBUTION CENTER FOR SELECTING, ORDERING, AND SENDING the specification of which (check one) SOCIAL EXPRESSION CARDS**

☒ is attached hereto.

☐ was filed on _____ as
Application Serial No. _____
and was amended on _____
(if applicable)

I hereby certify that this paper is being filed with the
United States Patent Office in accordance with the envelope
addressed to: Commissioner of Patents and Trademarks,
Washington, D. C. 20231, on this day...

516194 Robert Smith
Date _____
Express Mail Label No. TB59847689D

That I have reviewed and understand the contents of the above-identified specification, including the claims, as amended by any amendment referred to above.

That I acknowledge the duty to disclose information known to be material to patentability of this application in accordance with Title 37, Code of Federal Regulations, §1.56(a).

That I hereby claim foreign priority benefits under Title 35, United States Code, §119 of any foreign application(s) for patent or inventor's certificate listed below and have also identified below any foreign application for patent or inventor's certificate on this invention having a filing date before that of the application on which priority is claimed:

Prior Foreign Application(s)

Priority Claimed

☐ ☐

Yes No

☐ ☐

Yes No

☐ ☐

Yes No

(Number)

(Country)

(Day/Month/Year Filed)

(Number)

(Country)

(Day/Month/Year Filed)

(Number)

(Country)

(Day/Month/Year Filed)

That I hereby claim the benefit under Title 35, United States Code, §120 of any United States application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by the first paragraph of Title 35, United States Code, §112, I acknowledge the duty to disclose material information as defined in Title 37, Code of Federal Regulations, §1.56(a) which occurred between the filing date of the prior application and the national or PCT international filing date of this application:

United States Application(s)

(Application Serial No.)

(Filing Date)

(Status)-(Patented, pending, abandoned)

(Application Serial No.)

(Filing Date)

(Status)-(Patented, pending, abandoned)

(Application Serial No.)

(Filing Date)

(Status)-(Patented, pending, abandoned)

That all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issuing thereon.

I hereby appoint the following attorneys, with full power of substitution and revocation, to prosecute this application and to transact all business in the United States Patent and Trademark Office connected therewith and request that all correspondence and telephone calls in respect to this application be directed to WELSH & KATZ, LTD., 135 South LaSalle Street, Chicago, Illinois 60603, Telephone No. (312) 781-9470:

<u>Attorney</u>	<u>Registration No.</u>
Donald L. Welsh	16,665
A. Sidney Katz	24,003
Richard L. Wood	22,839
Jerold B. Schnayer	28,903
Eric C. Cohen	27,429
Joseph R. Marcus	25,060
Gerald S. Schur	22,053
Gerald T. Shekleton	27,466
James A. Scheer	29,434
Daniel R. Cherry	29,054
Howard B. Rockman	22,190
Edward P. Gamson	29,381

Full name of sole or one
joint inventor:

Mary Thomasna Tackbary

Inventor's signature:

Mary T. Tackbary

Date:

5/5/94

Residence and Post Office Address:

2880 Orange Brace

Riverwoods, Illinois 60015

Citizenship:

United States of America

Address for Correspondence:

WELSH & KATZ, LTD.
135 South LaSalle Street
Chicago, Illinois 60603

Full name of additional
joint inventor, if any:

Inventor's signature:

Date:

Residence and Post Office Address:

Citizenship:

Dan G. Friedrich

+ Dan G. Friedrich

+ 5/5/94

5526 South Cornell Avenue

Apt. #2

Chicago, Illinois 60637

United States of America

Full name of additional
joint inventor, if any:

Inventor's signature:

Date:

Residence and Post Office Address:

Citizenship:

Full name of additional
joint inventor, if any:

Inventor's signature:

Date:

Residence and Post Office Address:

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Practitioner's Docket No. 9203/031c2

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patentees: Tackbary, Mary T.; Friedrich, Dan G.

Application No.: 09/294,639

Filed on: April 19, 1999

Title: METHOD AND APPARATUS FOR COMMUNICATING WITH A CARD DISTRIBUTION
CENTER FOR SELECTING, ORDERING, AND SENDING SOCIAL EXPRESSION
CARDS

Assistant Commissioner for Patents
Washington, D.C. 20231

POWER OF ATTORNEY BY ASSIGNEE OF ENTIRE INTEREST
(REVOCATION OF PRIOR POWERS)

As assignee of record of the entire interest of the above identified patent,

REVOCATION OF PRIOR POWERS OF ATTORNEY

all powers of attorney previously given are hereby revoked and

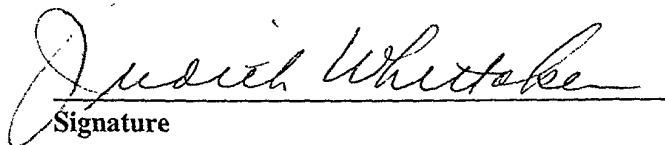
NEW POWER OF ATTORNEY

the following practitioner is hereby appointed to prosecute and transact all business in the Patent and
Trademark Office connected therewith.

James M. Graziano, Registration No. 28,300
Duft, Graziano & Forest, P.C.
1790 30th Street, Suite 140
Boulder, CO 80301-1018

Date

11-11-99


Signature

Judy Whittaker
Vice President and General Counsel
Hallmark Cards, Incorporated
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First Named Inventor	Mary T. Tackbary
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Examiner Name	Stephen R. Tkacs
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80301-1018

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18 November 1999